

PROKOPE LIMITED

Privacy Policy

Prokope Limited (Registration No: 190355632) respects your privacy. This policy explains how we collect, use, and protect personal information obtained through www.prokopetanzania.com and our services. By using our website or services, you agree with this policy. Effective: Jan-2026.

- **Information Collection:** We collect personal information you provide (name, email, phone, company details) through contact forms, inquiries, service requests, employment applications, and newsletter subscriptions. We also automatically collect technical data (IP address, browser type, pages visited) via cookies for website analytics and improvement.
- **Use of Information:** We use your data to respond to inquiries, provide services, process quotations and contracts, send technical updates and marketing communications (with consent), improve our website, ensure security, and comply with legal obligations under Tanzanian law.
- **Data Sharing:** We do not sell or rent your personal information. We may share data with trusted service providers (website hosting, email, analytics), professional partners involved in project delivery, and regulatory authorities when legally required. All third parties are bound by confidentiality agreements.
- **Cookies:** Our website uses cookies for essential functionality, analytics (understanding visitor behavior), and marketing. You can manage cookie preferences through your browser settings, though disabling them may limit website functionality.
- **Data Security:** We implement industry-standard security measures including SSL encryption for data transmission, password-protected systems, restricted access controls, and regular security audits. While no internet transmission is 100% secure, we maintain commercially reasonable safeguards to protect your information.
- **Data Retention:** We retain personal information only as long as necessary: active inquiries (2 years), client data (7 years for contractual/tax purposes), marketing consent (until withdrawn or 3 years inactivity), employment applications (12 months). After retention periods, data is securely deleted or anonymized.
- **International Transfers:** If your data is processed outside Tanzania (e.g., cloud hosting), we ensure adequate protection through standard contractual clauses and privacy frameworks. We obtain explicit consent for international transfers where required by law.
- **Third-Party Links:** Our website may link to external sites (social media, partners). We are not responsible for their privacy practices. Please review their policies before sharing information with third parties.
- **Policy Updates & Contact:** We may update this policy periodically; changes will be posted at www.prokopetanzania.com with revised dates.